

# Akerman Medical Practice

February 2025 Newsletter



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## How we've been doing...



7149 total registered patients.

Total referred to Pharmacy First since Nov - 78.



Average 2750 calls received every month.



Average call answered in 3 minutes.



Mondays are the busiest days with the highest number of requests throughout the week.



Average of 24 admin requests per day.

Average of 140 medical requests per day.



Number of Patients with English not at first Language - 2229 (31%).



Appointments open up to two weeks in advance.

50% of appointments open on the day.

## Opening hours

Mon to Fri - 8am to 6:30pm

Sat - 9:30am to 4:30pm

For help on a weekend or bank holiday call NHS 111

## Your Feedback Matters!

At AMP, we're dedicated to providing top care, and your feedback helps us improve. Whether positive or constructive, we want to hear from you!

Share feedback on our website by filling out the suggestions form, found by [clicking here](#), or scanning the QR code.

Your input helps us enhance our services to better meet your needs.



## Childhood Vaccinations

Is your child up to date with their routine vaccinations? These protect against serious diseases like measles, polio, and whooping cough. Check their red book or contact us to find out.